MNRI® Family Conference Cancellation Policy

If a Family cancels before 30 days prior to the first day of therapy at the MNRI[®] Family Conference, there is no penalty and the family will receive their full deposit back. When a refund is issued the transaction trail is done by PayPal whether it goes to a PayPal account or a credit card. With this refund, PayPal charges a fee to refund the money which is deducted from the total refund amount.

If a family cancels between 22 to 30 days before the first day of therapy at the MNRI[®] Family Conference, three-fourths (3/4) of their deposit will be refunded. When a refund is issued the transaction trail is done by PayPal whether it goes to a PayPal account or a credit card. With this refund, PayPal charges a fee to refund the money which is deducted from the total refund amount.

If a family cancels between 15 to 21 days before the first day of therapy at the MNRI[®] Family Conference, one-half (1/2) of their deposit will be refunded. When a refund is issued the transaction trail is done by PayPal whether it goes to a PayPal account or a credit card. With this refund, PayPal charges a fee to refund the money which is deducted from the total refund amount.

If a family cancels within 14 days or less before the first day therapy the MNRI[®] Family Conference, the entire deposit is non-refundable due to financial commitments that the SMEI®, LLC has made to hotels, travel expenses and salaries of Core Specialists from around the world. When a refund is issued the transaction trail is done by PayPal whether it goes to a PayPal account or a credit card. With this refund, PayPal charges a fee to refund the money which is deducted from the total refund amount.